## File No.MEPMA-ESTP/ETP/5/2019-SMC-ESTP-MEPMA

## MISSION FOR ELIMINATION OF POVERTY IN MUNICIPAL AREAS TELANGANA

From To

The Additional Mission Director,
MEPMA, Telangana State,
The Additional Commissioner, UCD, GHMC,
All the Project Directors, MEPMA of Telangana

Hyderabad

## Lr.No. 85623/MEPMA-ESTP/2019-20

Dt: -04-2019

**Sub:** MEPMA - DAY-NULM - EST&P - 2018-19 - Training in Food and Beverages Steward course at Gurgoan - Empanelment of M/s. Visan Hospitality - Identification of unemployed youth - Regarding.

**Read:** 1) MoA entered with M/s. Visan Hospitality

I invite kind attention to the subject & reference cited wherein the Mission Director, MEPMA has entered MoA with M/s. Visan Hospitality for taking up Skill training program regarding "Food and Beverages Steward" to unemployed youth at Gurgoan, Haryana followed by placements in various Star Hotels, Cruise, Restaurants etc at Pan India Level under EST&P component of DAY-NULM.

The training program will be residential for 45 days at M/s. Visan Hospitality Campus in Gurgaon and help the Un-employed youth in getting placement opportunities in Star Hotels, Cruise, Restaurants etc and thereby gaining sustainable livelihoods. Trainees will get transportation cost (to and fro from Hyderabad to Gurgaon).

The following topics will be covered as part of the training

- Plan for serving food and beverages
- Communicate with customer and colleagues
- Maintain customer-centric service orientation
- Maintain standard of etiquette and hospitable conduct
- Follow gender and age sensitive service practices
- Maintain IPR of organization and customers
- Maintain health and hygiene

Hence, the Additional Commissioner, UCD, GHMC and the Project Directors, MEPMA of all the Districts are requested to identify the interested unemployed youth in the age group of 18 to 25 Yrs with SSC qualification for undergoing training program in Gurgoan and followed by placement in Pan India. The list of youth should be sent to the undersigned on or before 5<sup>th</sup> May 2019. For any further clarifications please contact Mr. M. Krishna Chaitanya, SMC, EST&P, MEPMA, HO (9701385136)

Yours faithfully, Additional Mission Director MEPMA, Telangana

Copy to the Municipal Commissioners of all the ULBs for necessary action